

Enhancing Experiences in Long-term Care



LEADERSHIP PANEL – Webinar

Please join us online for a LEADERSHIP PANEL discussion,

where **Andrew Neuner**, CEO HQCA will facilitate a discussion with:

Mike Conroy, CEO Brenda Strafford Foundation

Kathy Fortunat, CEO & Director of Care Sherwood Care

Blair Halliday, COO Qualicare Health Services Corporation

Lorie Little, Director, Facility & Supportive Living, AHS Edmonton Zone

Jennifer McCue, President & CEO Bethany Care Society

Thursday, May 30, 2019 • 11 A.M. To 12 P.M.

WHO should attend?

- Care managers, directors of care, and other leaders in continuing care across Alberta
- Members of Resident and Family Councils
- Anyone with an interest in quality improvement in long-term care

WHAT to expect:

- An exploration of the role of leadership in creating the ideal conditions within organisations to deliver excellent care experiences.
- A consideration of the how the health system enables the delivery of high quality person-centred care experiences.
- A discussion on leaderships' perspectives of the health system challenges in their quest to improve resident and family experiences and provide person-centred care and some of the tactics used to navigate those challenges.
- An opportunity to ask questions and join in the conversation of quality improvement work.

HOW to participate:

- Register in advance for this webinar by clicking here or by emailing Jennifer.Badock@hqca.ca
- Computer access is required for full participation
- Come ready to ask questions and share your insights

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