



Improving
Healthcare
Together

Quality Connection



Summer 2022

[View this email in your browser](#)



Twitter



Facebook



LinkedIn



YouTube



Website

Inside this edition of Quality Connection

Click to view the full post, or scroll down.

- [Launching patient resources for the South Asian community in Alberta](#)
- [See how Primary Healthcare Panel Reports add value](#)
- [Learn about the 2022 Patient Experience Award recipients](#)
- [HQCA will lead review of EMS response to dog attack](#)
- [Stakeholders share valuable insights into Alberta Quality Matrix for Health](#)



Launching patient resources for the South Asian community in Alberta

The HQCA is pleased to provide new information materials to support seniors and their adult caregivers, who are part of the South Asian community, to be active in their healthcare.

These new materials offer tips for healthcare appointments and are available in Punjabi, Hindi, Urdu, Pashto, and English.

The HQCA recognizes the unique information needs of communities in Alberta and the importance of providing healthcare information to Albertans in their preferred language. We

View resources



See how Primary Healthcare Panel Reports add value

We're excited to share a new video on the HQCA's Primary Healthcare Panel Reports. We challenged ourselves to showcase in just a few minutes how family physicians and their teams use these reports to get new insights into their practices, and improve patient care.

We think the final product turned out excellent, but don't take our word for it – check it out for yourself. And share it with your colleagues in the primary care community.

Watch video



Learn about the 2022 Patient Experience Award recipients

In another changing and challenging year in healthcare, four Alberta initiatives were announced as recipients of the 2022 Patient Experience Awards for improving the patient and family experience.

Established by the HQCA and our Patient and Family Advisory Committee in 2015, the annual Patient Experience Awards recognize and raise awareness about initiatives that

[See 2022 award recipients](#)

HQCA will lead review of EMS response to dog attack

At the request of Alberta Health Services (AHS), pursuant to section 15 (2) of the *Health Quality Council of Alberta Act*, the HQCA will conduct an independent review of the EMS response to the June 5 dog attack in Calgary.



[Read the announcement from AHS here](#)

Stakeholders share valuable insights into Alberta Quality Matrix for Health

In early 2022, the HQCA began a consultation process to update this well-used tool in Alberta. Throughout this process, stakeholders have provided valuable insights. For example, many have identified a need for health equity to be more explicitly included in an updated Matrix.



The Matrix continues to be a useful and valued tool. We are considering the meaningful input we received, where we need to do more in-depth consultation, and look forward to sharing an updated version that reflects our shared understanding of what quality means in healthcare today.

[See current Matrix](#)

Become a Partner

To advocate for person-centred care, quality, and safety improvement in healthcare
– here's what you can do:

Follow us on social media [@HQCA](#) (links at the top of this newsletter)

Share this email and encourage others to [subscribe at \[hqca.ca\]\(https://hqca.ca\)](#)

If you are a family physician, **sign up** to receive a [Primary Healthcare Panel Report](#)

[Subscribe](#)

[Past Issues](#)

[Translate ▼](#)

Advocate for your health and healthcare – you're the most important partner when it comes to your health.

Improving Healthcare Together

www.hqca.ca

Copyright © 2022 Health Quality Council of Alberta, All rights reserved.

Our mailing address is:

210, 811 - 14 Street NW
Calgary, Alberta, Canada T2N 2A4

[unsubscribe from this list](#) [update subscription preferences](#)